# Jack Henson

Jack.h.henson@gmail.com (203) 434-1170 Jackhenson.com I have a knack for uncovering pain points, a honed design sense, and a natural gravitation towards product and business strategy.

I want to work alongside a group of people whose mission is to save our planet.

#### EXPERIENCE

#### Mavrck | Boston

#### Product Manager | Apr '22 - Present

- Product Owner for a team of eight, our company's largest product development team, representing over \$1.2M+/yr in headcount
- Manage the strategy, roadmap, and end-to-end product development process for the Campaigns & Content product lanes - accounting for ~75% of all user facing surface area
- Delivered the company's highest impact project of 2022, Content Deliverable Configurability resulting in 40% adoption rate across customer base after 4 months post release

### → Sr. Product Designer | Jan '21 - Apr '22

- Lead designer for TikTok Workflow 1.0 API Integration
- Established scalable UX Research process / tooling to generate and store insights for quick retrieval by Product Managers and other R&D Organization Stakeholders
- Identified highest impact user pain point opportunities across the platform and generated buy-in around key projects for 2022 Product roadmap

## → Product Designer | Aug '19 - Jan '21

- Lead designer for Paypal and Tango Card incentive integrations
- Transitioned Design Org from Sketch to Figma including migration of historical files, branding assets, and creation of first formal shared UI component library

## Product Design Lead at Bettle | Boston | Jan '20 - Jun '22

- Generated UX/UI and user acquisition strategy for both season long and daily fantasy products alongside CEO and COO
- Lead Designer for our iOS and progressive web apps

#### Product Designer at EverTrue | Boston | Apr '19 - Aug '19

- Designed iOS, Android, and web experiences for data integration partnership
- Increased Design maturity through creation of formal design process

# COURSES/ CERTIFICATIONS

**Reforge** | Mastering Product Management | Nov '22 - Dec '22

NoCode MBA | Glide Apps Masterclass | Oct '22

NoCode MBA | Airtable Masterclass | Sept '22

SCRUM Alliance | Certified Scrum Product Owner® (CSPO®) | Jun '22

AJ&Smart | Design Sprint Masterclass | Oct '20

General Assembly | User Experience Design Immersive | Nov '18 - Feb '19

## **EDUCATION**

## Northeastern University | Boston | Sept '11 - May '16

BSc. in Business Administration: Entrepreneurship & Innovation

## Reykjavik University | Reykjavik, IS | May '12 - Jun '12

Geothermal and Hydropower plant research through the Iceland School of Energy

TOOLS

JIRA

Airtable

Glide Apps

Figma

Sketch As

Asana

Zapier

SQL

Adobe Illustrator

Adobe Photoshop

Basic HTML

Basic CSS

Basic JS

LISTENING TO

















